



www.eartec.com

Warranty Information

Eartec communication systems are warranted from malfunction due to manufacturing defects by the original purchaser for the following periods after date of purchase:

Transceivers		Headsets	
UltraLITE & HUB	1 year	The XTreme, The Ultra	1 year
UltraPAK	1 year	Max4G	6 months
COMSTAR	1 year	The Monarch	6 months
SC-1000	1 year	The Cyber, The Loop, The SST	90 days
The CLIP	6 months	Rechargeable Batteries	90 days

What is Covered

This warranty covers defects in materials and workmanship in all Eartec products excluding:

- (a) Damage from misuse, abuse, or general wear and tear.
- (b) Repairs or product modifications by anyone not authorized by Eartec Co.

Warranty Service

If you require warranty service for your product within the warranty period, ship your product pre-paid only to Eartec. The end user is responsible for the initial shipping charges to our facility. Eartec will pay the return ground shipping charges if the product is covered under the warranty.

General Service

All repair work due to general wear and tear will be performed for the cost of replacement parts, radio retuning and return shipping from the Eartec factory.

Service
Eartec Co.
145 Dean Knauss Drive
Narragansett, RI 02882

COD or Collect deliveries will not be accepted.

A letter explaining any problems and work to be performed must accompany each repair shipment with:

Name
Business
Complete Address
Telephone Number
Email Address

Returns

Eartec products may be returned for credit or refund only if received in the original packing and in "as new" condition within 30 of date of purchase.

EARTEC CO.
145 Dean Knauss Drive
Narragansett, RI 02882
(800) 399-5994 Fax (401) 789-7300